

During Your In-Home EEG

What you need to know



What should I do in the event of an emergency during my EEG test?

If you have a medical emergency, call 911. Contact your doctor's office for medical advice. If you're needing to stop the EEG test – contact us at 479-419-5890.

DO'S DURING YOUR EEG STUDY

Answer or return phone calls from AMS.

Stay cool to avoid sweat, which can hinder test data.

Stay in front of the cameras as much as possible and fill out your event logs in detail.

Call AMS Customer support if you have any questions or concerns during your test.

DON'TS DURING YOUR EEG STUDY

Avoid leaving your house unless previously orchestrated.

Avoid strenuous exercise that causes you to sweat during your study.

Avoid head scratching.

Avoid chewing on gum or ice.

Avoid bathing during your study.

What will happen if there are no EEG technicians available in my area to disconnect my EEG test?

This seldom occurs. In the unlikely instance that this is the case, contact AMS at 479-419-5890, and we'll walk you through the problem.

Contact Information

AMS contact

479-419-5890

Available Monday - Friday from 7 AM – 6 PM CST.

Whom should I contact if I have questions about the equipment or if an electrode becomes loose during my EEG test?

Call AMS' contact at 479-419-5890 if you have questions or need help with the equipment during your test.

Am I allowed to leave my home while the EEG test is ongoing?

It is recommended that you stay at home during your test, but if you need to leave, there's no need to inform us. However, keep your time away short, and try to stay in a climate controlled environment.

Is it necessary to remain on camera throughout the entire duration of the EEG test?

Your doctor expects you to be on camera 70% of the day during your test. If specific obligations, require you to spend time away from the camera: contact AMS at 479-419-5890.

If support is needed during my test, how will I be notified that an EEG technician is en route?

An EEG technician could return to your home if necessary for troubleshooting purposes during your study. In that case, they'd call or text beforehand to confirm a time.

What is the process for disconnecting my EEG test once it is complete?

An EEG technician will return to your home to collect the EEG device and remove the electrodes. The tech will get in contact with you to confirm a time on the day of the end of the study.



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